

Subject: [EXTERNAL] Fwd: Ryan Zanow

Date: Tuesday, August 9, 2022 at 11:16:10 AM Eastern Daylight Time

From: PandP Info

To: Angel R. Rojas, Jr.

Angel:

You have my permission to use and publish the following statement given to AMA last year after the incident.

Thank you,
Stephanie

P & P Golf Cars, LLC
9788 N. Mann Rd.
Mooresville, IN 46158
phone: 317-831-4283
email: info@pandpgolfcars.com

----- Forwarded message -----

From: PandP Info <info@pandpgolfcars.com>

Date: Tue, Aug 10, 2021 at 12:35 PM

Subject: Ryan Zanow

To: AMA <jhager@modelaircraft.org>

Good afternoon Joyce! Sorry it took me so long to get this to you but it was hectic getting back!

Below are the events that transpired on Thursday August 5th into Friday August 6th:

Danny Lucente (President of IRCHA) came up to me on Thursday afternoon and warned me that Ryan Zanow is back this year and Ryan told Danny that he purposefully rented through you guys instead of me because he knew I knew who he was and would not rent to him. I would not rent to him because in 2019 he got drunk and flipped the golf car upside down on the flight line the first night. Ryan also told Danny that he didn't care what I said, that he was not going to bring the golf car back to me at 10pm and what was I going to do about it? Unfortunately, I am used to this treatment from most of the IRCHA boys. At around 10:30pm I had all of my cars in and about 6 cars that were rented through AMA still were not back. I got into the golf car to go roundup as many as I could. I successfully got back one golf car and went to look for more. I found Cart #377 by itself, with the key in the ignition, between 2 campers. I knocked on the doors and no one answered and no one was around. I took my golf car back to my camper and walked back to cart #377, got in it and drove off. About 30 yards into the drive I heard a bunch of yelling so I stopped the golf car and turned around in my seat. Two men were standing where the golf car originally was, waving their arms and screaming for me to bring it back. I stayed where I was and informed the men that the golf cars were to be dropped off at 10pm and it was now 10:55pm. One man started walking towards the golf car yelling at me the whole time. When he got close he said that it was his golf car and he paid for it and that I was stealing his personal belongings that he left in the golf car. He also removed the key out of the ignition at that time. I asked him to get his belongings out of the golf car and he refused at least 3 times. I explained to him that he needed to follow the rules like everyone else. He stated he didn't have to do anything and that I was wrong. At this time, more and more of his buddies started to surround the golf car. He kept yelling that I didn't respect his property and I stated "you never respect our property, like right now and like the time 2 years ago you flipped my golf car upside down the first night Ryan?" By then I recognized who I was dealing with. As more and more people were showing up I gave Ryan one more opportunity to get his stuff out of the golf car and if he didn't I would call the Sheriff. He stated he was calling the Sheriff on me. Because I no longer felt safe, surrounded by several grown men yelling at me and me by myself I took another key out of my pocket, and took off back towards my camper. I called the Sheriff and waited. When two Sheriffs showed up, I explained to them what was happening and showed them the proof that all the golf cars had to be returned at 9 and 10pm and notice was given to all the renters. After 10 minutes, Ryans buddies showed up, interrupted my conversation with the Sheriffs so that he could tell them that they called the police and they needed to come to Ryan's camper. They told him to have Ryan come down to where they were instead. Ryan spoke with the Sheriff for about 15 minutes, got mad and stormed off. The Sheriff told Ryan that his rental was cancelled and that he would get a refund through AMA the next day. He was told to stay away from me and the golf cars. Ryan also refused to get his personal belongings out of the golf car at that time as well. He told the Sheriff that he wanted me to take the golf car back to AMA the next morning and have Yolanda do an item by item inventory of everything in his golf car and if even one dollar was missing he was going to press charges against me. As I was finishing up with the Sheriffs, Danny Lucente showed up and stated he just wanted to get his member's belongings out of the golf car. The Sheriff told me to get a kitchen trash bag out of the camper and they would watch me put everything in the golf car in the trash bag. I gave the bag to Danny. At that time Danny asked if I had checked the GPS on Ryan's golf car and I asked why. Apparently, at the same time Ryan told Danny that he wasn't going to return the golf car, Danny told him they have GPS and Ryan said he didn't care, he cut the wires. I then had Danny reiterate everything Ryan told him he was going to do to the golf car. I checked the GPS on my telephone and the golf car showed that the GPS had been disconnected. Danny and the Sheriffs left and I stayed outside my camper until 2:30am because I did not feel safe and having dealt with the idiots of IRCHA for the past 6 years I knew it wasn't over. I went inside the camper at 2:30am and tried to sleep. When I got up at 6am I opened the camper

door and Ryan's golf car was missing. I text Danny and let him know. A little bit later he told me the golf car was partially hidden under Ryan's camper. Yolanda came over and confiscated the golf car again and brought it to me. I also informed Yolanda that 5 or 6 other golf cars were also not returned the night before. I asked if she would call them, inform them of what happened the night before and let them know that all the golf cars need to be returned no later than 10pm or the Sheriff will be at their campers. As I was passing out the golf cars on Friday morning, I also started informing the renters that there was a possibility we would be cancelling all the rentals for Saturday due to this incident as well as the non compliance of the other renters and the fact that I no longer felt safe on the AMA grounds. Danny came by around 10:30am and informed me that Ryan said I stole \$150 out of his golf car. I told Danny he knew just like I knew that was not true. I told him to relay to Ryan to press charges against me. 30 minutes later (after I had officially cancelled everyone's rentals) Danny came back and said that Ryan wanted to apologize. I said I was not interested, I wanted nothing to do with him. Danny then asked if I would reconsider Saturday rentals and I said no. Not one time did IRCHA even try to pretend they cared about my safety. Danny from IRCHA is useless and does not care about his vendors. They have coddled Ryan for years and will not cancel his membership because they are afraid that his group of friends will also cancel and then membership would be even worse than what it is. Ryan is also a Sponsor and Danny didn't want that money to go away as well. Needless to say, we will never rent to IRCHA again.

As for the refunds. I voided the last invoice I sent you since no payment had been made. Attached is the revised invoice subtracting (1) rental day for Saturday and I added the \$100 tampering fee for Ryan's golf car where the GPS wires were cut.

Let me know if you have any questions.

Thank you!

Stephanie

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